

SHEET METAL WORKERS LOCAL UNION 30 WELFARE AND PENSION TRUST FUNDS

PLAN ADMINISTRATION: EMPLOYEE BENEFIT PLAN SERVICES

45 McIntosh Drive, Markham, Ontario L3R 8C7

Telephone: (905) 946-9700 • Toll Free: 1-800-263-3564 • Fax: (905) 946-2535 • Website: www.lu30plan.com • E-mail: ebps@mcateer.ca www.facebook.com/smwialocal30benefits

INTERNET ACCESS TO BENEFIT PLAN INFORMATION

Please contact the Benefit
Administration Office
905-946-9700
if you need help

By registering over the Internet with the Administration Office, you can log in to the Plans' secure Web Site. Once registered on the Web Site you can see information such as

- Your Member and Dependant enrollment information
- Your Welfare Plan benefit eligibility history and current status
- Your personal monthly contribution history to the Welfare Fund. You can check this information by work month; it shows the hours reported by contributing Employers and the contribution rate paid
- Your personal Pension Fund contribution history. Monthly and annual detail is given
- Your earned Monthly Pension. Your Pension is shown in the Normal Form. The Pension shown in the Web Site access is calculated up to, and including, the latest contribution report received on your behalf
- If you are a Retired Member you will also be able to display your monthly Pension payment history.

Access to secure Member information is obtained from a link on the Plans' website. The Web Site address is www.lu30plan.com.

From the Web Site, click on the link titled "Benefits Online Access." This will take you to the secure Benefits Login Page:

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Online Access to your Benefits – Login Page

Username:

Password:

Request username
Forgot password

Login

Clear

On your first visit to the Benefits Login Page, you request a Username by clicking on the "Request username" link. This will display the following page:

:::Username Page:::

All of the fields below are required. The information you enter must match the information we have on file for you.

User Type:	Member 💌
First Name:	
Last Name:	
Date of Birth (mm/dd/yyyy):	
Postal Code:	
Submit	Cancel

Complete this request by typing in your First Name, Last Name (Note: this information must be entered *exactly* as it appears on your latest Member Benefit Statement or your last payment from the Pension Plan), your Date of Birth (two digit month, followed by two digit day and then the four digit year) and your Postal Code (including the space.) Once you have entered all of the required information, click on the "Submit" button. If the information entered matches your record with the Plans, a page will be displayed confirming that your registration request has been sent. Next, the Benefit Administration Office will mail you a temporary Username and password. You should receive this information within 7 days of your Username request.

This new Web Site service is a significant addition to the tools Members are given to track their benefits and learn more about the Plans. Members now have access to their personal information 24/7. The Web Site also holds Plan documents such as Annual Reports, claim forms, benefit applications, letters, booklets and key governance documents.

Should you have any questions or would like additional details regarding the Internet Access, please do not hesitate to contact the Administration Office.

Suprena Wallace Trust Fund Administrator (905) 946-9700 , 1-800-263-3564 Ext. 265 swallace@mcateer.ca

